

05/10/2011

NOTICE REGARDING PDF/A AND THE LATEST VERSION OF FIREFOX BROWSER 4.0

There are two issues affecting Bankruptcy Court's CM/ECF that need to be brought to your attention: PDF/A incompatibility with NYNB's current version of eOrders, and problems in CM/ECF when using the latest version of the Firefox browser (version 4.0).

PDF/A and eOrders in CM/ECF version 3.4

PDF/A is an Adobe Acrobat PDF file format that provides a higher level of security than a typical PDF file. When PDF/A files are uploaded into NYNB's eOrders program in CM/ECF ver. 3.4, the Judges are unable to digitally sign them due to the files' security attributes. At this time, only PDF files in the default Adobe Acrobat PDF format - which is also the PDF format normally configured by default in scanning applications - should be uploaded into NYNB's eOrders program in CM/ECF ver. 3.4.

Firefox ver. 4.0

Firefox ver. 4.0 is the latest version of the Firefox browser available for download. While this new version of the browser includes security features and enhancements not found in prior versions of the browser, there have been a number of reports that the browser caused some of the functions in CM/ECF to 'break'.

At this time, the Administrative Office of the U.S. Courts only tested and approved CM/ECF for use in Firefox ver. 3.5 and Internet Explorer vers. 6 and 7. NYNB has not yet received any reports of issues when accessing CM/ECF through Firefox ver. 3.6.17 (the current patched level of Firefox ver. 3.6) or Internet Explorer ver. 8.

If you have already installed Firefox ver. 4.0 and are experiencing problems in CM/ECF, you can remove Firefox ver. 4.0 from your pc and install ver. 3.6.17 by doing the following:

1) Click on the link below to download the version of Firefox 3.6.17 appropriate for your pc's operating system:

<http://www.mozilla.com/en-US/firefox/all-older.html>

2) Once the download is complete, uninstall Firefox ver. 4.0, being careful not to delete your bookmarks.

3) Once Firefox ver. 4.0 has been uninstalled, install Firefox ver. 3.6.17 by double-clicking the installation file you downloaded in step 1 above.

If you are unsure of the version of Firefox installed on your pc, open Firefox, then click on Help, About Mozilla Firefox. The installed version of Firefox will be displayed in the box that opens.