

NextGen FAQs

Issue	Answer
1. I need to register for a new PACER account.	Click here http://www.pacer.uscourts.gov > <i>Register For a New Account</i>
2. I forgot my PACER login and/or password.	Click here www.pacer.uscourts.gov > <i>My Account and Billing > Forgot User Name or Password?</i>
3. How do I obtain e-filing privileges?	<p>Confirm you are admitted to NDNY by following this link: https://www.nynd.uscourts.gov/attorney-information-lookup</p> <p>If you are not admitted, refer to LBR 2014-2. If you are admitted go to www.pacer.uscourts.gov > <i>Manage My Account > Maintenance > EITHER – Attorney Admissions/E-File Registration OR Non-Attorney E-file Registration</i></p> <p>The application comes to our court and we process it. The applicant will receive an email from the court when the application is approved or rejected.</p>
4. Where do I log into NEXTGEN CM/ECF?	https://ecf.nynb.uscourts.gov > <i>Document Filing System;</i> or www.pacer.uscourts.gov > <i>File a Case > Court CM/ECF Lookup</i>
5. I have linked my CM/ECF and PACER account, but I am unable to query documents and receive an error message	<i>If you can see the following menus: Bankruptcy, Adversary, Query, contact PACER to confirm that your account is activated at 1-800-676-6856</i>
6. Any questions having to do with credit card payments not being authorized or activated.	<i>Contact PACER at 1-800-676-6856</i>
7. I am trying to log into PACER and am getting an error message.	<i>Contact PACER at 1-800-676-6856</i>