

## User Satisfaction Survey

The court is grateful to Ombudspersons Suzanne Galbato, Michael Getnick, and William Dreyer for their service and to all who took the time to respond to the User Satisfaction Survey. The court received feedback from the appointed ombudspersons on the results of the Survey. Responses were received from within each of our divisions across the District. All of the responses were generally positive, and the Clerk and Judges remain attentive to any issues raised.

The Survey remains online and the ombudspersons have agreed to remain in place to address any future concerns that may arise. The practicing bar, as well as pro se parties, can be assured that their communications will be kept in the strictest of confidence and only the substance of any concerns raised will be brought to the Judges' attention. If you missed completing the Survey, you may do so now.

Please utilize the services of the ombudspersons to communicate in the future as to how our court can continue to strive in providing the best public service possible.